



Announcement

Solutions³ appoints Dianne Springsteen as Operations and Account Manager

Wyckoff, NJ – January 8, 2007 -- Solutions³, a premier IT Service Management solution provider, announced the appointment of Dianne Springsteen as Operations and Account Manager. Ms. Springsteen will have a dual role within Solutions³. She will work with clients building relationships, following up on existing and previous delivery projects, project management and providing sales support. In addition, Ms. Springsteen will provide Solutions³ with internal operational management in areas such as marketing materials and collateral, infrastructure development and support, as well as, management and overall support to the Solutions³ Principals. Ms. Springsteen will report directly to Solutions³ Principal & Chief Technologist, Mike Battistella.

Ms. Springsteen has over twenty-five years experience in the corporate business arena. Her background includes Business Systems implementations, testing and training, Account Management, Project Management, Marketing and Sales support, General Accounting, and Accounts Receivable. With this vast exposure within the corporate business world, Ms. Springsteen has the experience and knowledge to help Solutions³ continue to grow and expand.

“Dianne’s addition to the company has been long awaited. We have found due to her extensive business background, she is ideally suited to help in many areas of the organization. Dianne’s role will develop and continue to be molded around helping me personally, and the organization as a whole, function more efficiently and grow in the areas of Operations and Account Management.” said Mike Battistella, Principal & Chief Technologist, Solutions³.

Solutions³ is an award-winning consulting and training organization providing expertise in IT Service Management. Solutions³ believes a complete ITSM solution addresses the three key areas of IT: **People**, **Process**, and **Technology**. This three-dimensional approach ensures that all aspects of the solution function together effectively. Through a custom training approach, Solutions³ equips **people** with the knowledge and hands-on experience to effectively manage their IT solution. This enables businesses to increase service levels, decrease costs, and improve security through the use of ITIL® based **processes**. And, by implementing best of breed software **technology**, Solutions³ provides the IT management capabilities needed to create a complete solution. Its collaborative methodology coupled with highly qualified resources results in a project that is well-defined, clearly understood and supports its client's business objectives, adding to their overall success.

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