



# Announcement

## **Solutions<sup>3</sup> announces Pete Conrad joins Management Team as Practice Manager**

Wyckoff, NJ – October 22, 2007 -- Solutions<sup>3</sup>, a premier IT Service Management solution provider, announced that Peter Conrad has joined the organization as Practice Manager. Mr. Conrad will focus on the strategic growth of new business in support of Hewlett Packard's Business Technology Optimization (BTO) strategy to integrate legacy Mercury products into the HP Software portfolio. Mr. Conrad will report directly to Solutions<sup>3</sup> Chief Technologist & Principal, Mike Battistella.

Mr. Conrad's 20 year's of experience have included both Enterprise Management and Application Development spanning the complete enterprise software lifecycle from planning and development through the operational deployment and production management of enterprise solutions.

His responsibilities have focused on engaging business stakeholders to develop the vision for business solutions, architecting and designing solutions to satisfy that vision, as well as leading project teams to implement and deploy the solutions. His background includes roles as Senior Architect, Solutions Architect, and Software Engineer. He began his career as a software engineer where he developed network and messaging applications, including network element management systems integrated with HP OpenView Network Node Manager.

"The addition of Pete Conrad rounds out a very strong management team. Pete brings a level of professionalism that exemplifies what Solutions<sup>3</sup> is all about, I am thrilled to have Pete on board and know that as his Practice grows, so will the company." said Mike Battistella, Chief Technologist & Principal, Solutions<sup>3</sup>.

Solutions<sup>3</sup> is an award-winning consulting and training organization providing expertise in IT Service Management. Solutions<sup>3</sup> believes a complete ITSM solution addresses the three key areas of IT: People, Process, and Technology. This three-dimensional approach ensures that all aspects of the solution function together effectively. Through a custom training approach, Solutions<sup>3</sup> equips people with the knowledge and hands-on experience to effectively manage their IT solution. This enables businesses to increase service levels, decrease costs, and improve security through the use of ITIL® based processes. And, by implementing best of breed software technology, Solutions<sup>3</sup> provides the IT management capabilities needed to create a complete solution. Its collaborative methodology coupled with highly qualified resources results in a project that is well-defined, clearly understood and supports its client's business objectives, adding to their overall success.

### **Contact Information:**

Mike Battistella, Chief Technologist

[Mike@Solutions3LLC.com](mailto:Mike@Solutions3LLC.com)

201.891.0477

P. O. Box 221 Wyckoff, NJ 07481

Fax: 201.891.5316

<http://www.Solutions3LLC.com>