



# Press Release

## FOR IMMEDIATE RELEASE

### SOLUTIONS<sup>3</sup> ANNOUNCES NEW AUTOMATED EVENT NOTIFICATION SOLUTIONS

Wyckoff, NJ – November 17, 2008 -- Solutions<sup>3</sup> has added AlarmPoint to its outstanding portfolio of Enterprise Management solutions. AlarmPoint is the leading Actionable Information Delivery platform, and seamlessly integrates with many widely-used Enterprise Management solutions from HP, BMC, IBM, and others.

Solutions<sup>3</sup> offers a complete list of services including:

1. **AlarmPoint Jumpstart:** A quick implementation of AlarmPoint Express for smaller organizations or as an introduction to AlarmPoint.
2. **AlarmPoint Baseline:** A complete implementation of AlarmPoint including installation, configuration, management system integration, and training for administrators and end users.
3. **AlarmPoint Administrator Training:** Solutions<sup>3</sup> offers a custom training class for AlarmPoint Administrators covering all aspects of configuration and maintenance.
4. **AlarmPoint Supervisor and End-User Training:** This training is customized for each client and includes handbooks for using the system, and train-the-trainer sessions so clients can train their users at their own pace.

Recognized as the strongest delivery team of any AlarmPoint partner, Solutions<sup>3</sup> can help streamline your incident management process through one of their automated notification packages.

Solutions<sup>3</sup> is an award-winning premier consulting and training organization providing expertise in IT Service Management. Solutions<sup>3</sup> believes a complete ITSM solution addresses the three key areas of IT: **People**, **Process**, and **Technology**. This three-dimensional approach ensures that all aspects of the solution function together effectively. Through a custom training approach, Solutions<sup>3</sup> equips **people** with the knowledge and hands-on experience to effectively manage their IT solution. This enables businesses to increase service levels, decrease costs, and improve security through the use of ITIL® based **processes**. And, by implementing best of breed software **technology**, Solutions<sup>3</sup> provides the IT management capabilities needed to create a complete solution. Its collaborative methodology coupled with highly qualified resources results in a project that is well-defined, clearly understood and supports its client's business objectives, adding to their overall success.

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