



Press Release

FOR IMMEDIATE RELEASE

Mission Critical Applications

Wyckoff, NJ, December 1, 2008 – Monitoring and managing your Mission Critical Applications, as well as the other critically important aspects of your environment, can be a draining distraction to the development of new capabilities that advance business and eliminate costs without sacrificing service to users.

The Solutions³ Application Monitoring Assessment packages our IT Service Management expertise to assess your unique situation and develop a clear transformation plan for leveraging technology as a key business contributor.

The goal of our assessment is to evaluate your environment, existing management investments, and targeted goals in order to establish a roadmap that will free your team to respond to business demands while ensuring the safety of your enterprise.

The Solutions³ Application Monitoring Assessment will:

- Evaluate the architecture and supporting infrastructure of critical application(s)
- Evaluate your existing monitoring and management tools and practices
- Clearly outline end user and business expectations and goals for applications
- Provide a detailed plan to deliver on business expectations and transform your team into a business contributor

Our assessment provides insights into your approach to technology at all levels of your business including networking, systems infrastructure, application architecture, and business processes.

Solutions³ is an award-winning premier consulting and training organization providing expertise in IT Service Management. Solutions³ believes a complete ITSM solution addresses the three key areas of IT: **People**, **Process**, and **Technology**. This three-dimensional approach ensures that all aspects of the solution function together effectively. Through a custom training approach, Solutions³ equips **people** with the knowledge and hands-on experience to effectively manage their IT solution. This enables businesses to increase service levels, decrease costs, and improve security through the use of ITIL® based **processes**. And, by implementing best of breed software **technology**, Solutions³ provides the IT management capabilities needed to create a complete solution. Its collaborative methodology coupled with highly qualified resources results in a project that is well-defined, clearly understood and supports its client's business objectives, adding to their overall success.

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