



Press Release

FOR IMMEDIATE RELEASE

This is the best time for IT training!

Solutions³ IT Service Management Training Solutions

Wyckoff, NJ, April 6, 2009 – Does the weak economy mean postponed IT projects and reduced IT funding? Your IT organization is not alone. What can be done to move IT forward and get ahead of the curve during this ‘quiet period?’ Some IT groups are using this time for training.

Example: While awaiting delayed funds for an ITSM project, one IT shop trained 30 people in two ITIL® v3 Foundation classes, thus preparing staff prior to project start.

Training during a lull just makes sense!

Our training helps IT organizations realize the benefits of IT Service Management. Solutions³ training and consulting is based on the highly regarded IT Infrastructure Library® - ITIL®, version 3.

Contact us for details on the following IT Service Management training:

1. ITSM Executive Overview – half-day executive ITSM seminar
2. ITSM Awareness Seminar - one day ITSM seminar for the general IT staff
3. V2 to V3 Delta Seminar - half-day seminar for those already familiar with ITIL®v2; highlights v2-to-v3 differences
4. ITIL® v3 Foundations – 3 days, with certification exam.

Solutions³ has IT Service Management training and consulting options for your government environment.

Solutions³ is an award-winning premier consulting and training organization providing expertise in IT Service Management. Solutions³ believes a complete ITSM solution addresses the three key areas of IT: **People**, **Process**, and **Technology**. This three-dimensional approach ensures that all aspects of the solution function together effectively. Through a custom training approach, Solutions³ equips **people** with the knowledge and hands-on experience to effectively manage their IT solution. This enables businesses to increase service levels, decrease costs, and improve security through the use of ITIL® based **processes**. And, by implementing best of breed software **technology**, Solutions³ provides the IT management capabilities needed to create a complete solution. Its collaborative methodology coupled with highly qualified resources results in a project that is well-defined, clearly understood and supports its client's business objectives, adding to their overall success.

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