



# Announcement

## **Solutions<sup>3</sup> announces Gene Hodges joins as a Senior Consultant**

Wyckoff, NJ – February 8, 2010 -- Solutions<sup>3</sup>, a premier IT Service Management solution provider, announced that Gene Hodges has joined the organization as a Senior Consultant. Mr. Hodges will provide ITSM and ITIL® process development, tool implementation, and ITIL® training for our customers. Mr. Hodges will report directly to Todd Starkey, Consulting Services Manager.

Mr. Hodges has 21 years of communications experience in the United States Marine Corps. In 2005 he joined Harris Corporation as the Incident Manager for one of the Intelligence Community (IC) customers on a global network and earned his ITIL® v2 Managers Certification. While on this contract Gene was a key resource in taking them from ground zero to fully developed and functioning Incident, Problem and Capacity Management processes as well as establishing the functional Service Desk. In August of 2008 Gene went to work for BAE Systems where he worked on several large proposal efforts and helped implement ITIL® best practices at the Department of Treasury in Washington D.C. Gene is an ITIL® v3 Expert and holds a PMP certification.

“Gene brings an air of confidence and a ‘can do’ attitude. His ITIL® expertise expands our capabilities and deepens our involvement and commitment to ITSM, particularly in the Federal space. Gene’s integrity and strength of character fit well with the characteristics and principles of Solutions<sup>3</sup>. I’m looking forward to his contribution as I know it will be significant.” said Mike Battistella, Principal and Chief Technologist, Solutions<sup>3</sup>.

Solutions<sup>3</sup> is an award-winning consulting and training organization providing expertise in IT Service Management. Solutions<sup>3</sup> believes a complete ITSM solution addresses the three key areas of IT: People, Process, and Technology. This three-dimensional approach ensures that all aspects of the solution function together effectively. Through a custom training approach, Solutions<sup>3</sup> equips people with the knowledge and hands-on experience to effectively manage their IT solution. This enables businesses to increase service levels, decrease costs, and improve security through the use of ITIL® based processes. And, by implementing best of breed software technology, Solutions<sup>3</sup> provides the IT management capabilities needed to create a complete solution. Its collaborative methodology coupled with highly qualified resources results in a project that is well-defined, clearly understood and supports its client's business objectives, adding to their overall success.

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